

Uninstalling Thinpoint (old system of KeelClear)

Note: These instructions only apply if you previously installed the Thinpoint client

1. Open the control panel – depending on your operating system and settings this can be done by one of two ways:
 - a. Click on the start menu then selecting control panel or
 - b. Click on the start menu, select settings then select control panel
2. Open Add/Remove programs (in Vista this is called programs and features) or if you can't see either of these you may have to look under the programs headings then select uninstall.
3. Scroll down the list until you find the Thinpoint client then select uninstall or remove (depending on the version of windows you are running)
4. Select Yes when asked if you are sure you want to remove
5. After a couple of minutes it should notify you that it is complete, ensure there are no other Thinpoint applications listed in the add/remove programs listing, if there are uninstall them as well.